ALL AMERICAN MANUFACTURING, INC.

High Traffic & Sport Activity Turf Limited Warranty

8-Year Limited Warranty

WARRANTY TERM	Eight (8) Years from Installation Completion, Subject to the Conditions Below

1. Warranty Coverage

All American Manufacturing, Inc. (a.k.a. "AAM") warrants the covered wear and tear of AAM artificial turf products with regard to ultraviolet degradation for high traffic and sport activity uses described herein, or for any other uses for which AAM provides written authorization, for a period of eight (8) years from the date of completion of installation, when the product is installed and maintained as recommended by the turf manufacturer.

In the event of a warranty issue covered by this Limited Warranty, AAM will either (a) replace the affected portion of the artificial turf product with a new artificial turf product of the same quality, or (b) elect to issue a credit instead of replacement. Any credit shall apply only to the affected areas of the artificial turf product.

Coverage under this Limited Warranty is not prorated by year. Subject to all conditions, exclusions, limitations, and claim requirements stated in this Warranty, covered warranty issues remain eligible for the remedies stated above throughout the applicable warranty term.

Replacement of affected areas applies to artificial turf products only and excludes any and all costs associated with installation and infill, including, but not limited to, installation supplies, inconvenience, labor charges, and related costs.

2. Conditions of Coverage

AAM warrants that materials installed meet AAM specifications and that replacement material will be available throughout the remainder of the warranty period. This warranty shall commence upon the date of installation completion as indicated in this warranty.

The accompanying warranty service will not come into effect unless the Certificate of Completion is sent to the corporate office identified herein for validation within thirty (30) days of the date of completion or the purchaser's first use, whichever occurs first. In all cases, the warranty shall be deemed to commence upon the date of completion indicated in this warranty.

The customer must provide AAM with its maintenance program within thirty (30) days of completion of installation.

To qualify for this warranty, the customer must complete the AAM Warranty Registration, submit a copy of the registration and a copy of the receipt to the address or email listed in this warranty, and receive confirmation via email from AAM.

THIS WARRANTY IS LIMITED TO THE REMEDIES OF REPLACEMENT OR CREDIT EXPRESSLY PROVIDED HEREIN; ALL OTHER RECOURSE THAT MIGHT OTHERWISE BE AVAILABLE IS HEREBY WAIVED BY THE PURCHASER.

3. Owner Maintenance Requirements

To maintain warranty eligibility, the Owner must maintain the field in accordance with AAM's maintenance recommendations, including regular grooming, brushing, and infill maintenance, and must prevent chemical contamination and improper use. The Owner must also maintain reasonable maintenance documentation upon request. Failure to reasonably maintain the field may void this Warranty.

All synthetic turf is subject to normal wear and tear, which is not a manufacturing defect and is not covered by this warranty. In addition to the other factors applicable in this warranty, wear and tear is based on, without limitation, the construction of synthetic turf, including stitch rate, fiber face weight, fiber gauge, pile height, infill components, maintenance of the turf, and the amount of time and intensity of use of the synthetic turf.

All AAM products will be stable to fading in the light, with the maximum fade of AAM products through the warranty period not exceeding fifteen percent (15%) color loss per year based upon an acceptable gray scale. This warranty does not cover slight gradations or variations of color within AAM products and/or face distortion.

4. Exclusions & Limitations

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, AAM DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN LAW OR IN FACT, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF FITNESS AND MERCHANTABILITY FOR A PARTICULAR PURPOSE.

This Manufacturer's Limited Warranty does not cover the following:

1. Damage resulting from accident, misuse, force majeure, unintentional or intentional abuse, infill displacement, neglect, or use other than normal play and ordinary use of AAM products. For purposes of this warranty, normal play and ordinary use shall mean usage up to 3,000 hours per year of regular play and utilization for the activities provided herein. Normal play and ordinary use also includes a reasonable number of participants or users, but does not include repetitive training, repetitive marching, or high-intensity drills on the same part of the turf, especially in areas including, but not limited to, base areas, base paths, pitcher's mound, home plate, goal areas, soccer penalty mark/spot areas, sideline areas, tee line, and lacrosse crease areas. These areas will need frequent maintenance and may require replacement.
2. Damage resulting from maintenance, repair, or attempted repair by anyone other than a licensed certified installer or an authorized AAM distributor.
3. Damage caused by the application of cleaning agents, chemicals, adhesive backing, traffic, dirt, negligence, accidents, vandalism, fire, animals, windstorm, improper care, abuse, neglect, improper installation, or Acts of God, including earthquakes, floods, hurricanes, vehicular traffic, fire, improper cleaning chemicals, damage caused by animals or wildlife, and other natural disasters.
4. Damage resulting from the use of improper footwear, such as regular and repeated use of steel cleats, long-spiked track shoes, and flat-soled shoes. Standard football and soccer cleats are recommended.
5. Failure to properly maintain, protect, repair, or clean the turf, including issues due to calcium buildup/dew.
6. Damage that occurs during the shipping or transportation process. All shipping claims must be filed against the freight company in question.
7. Damage caused by reflection/external heat source (melting) or other flammable materials. Such reflection sources include, but are not limited to, windows, vinyl fences, metal blocks, concrete/stucco walls, and similar sources.
8. Normal wear and tear, including matted-down or twisted blades. Normal wear and tear is not a manufacturing defect and is not covered by this warranty.
9. Visual lines caused by yarn color variation and manufactured tufted stitch lines. These are not considered defects when there is no deterioration of the actual yarn itself and are a common occurrence among tufted products.
10. Rolls of artificial turf where the backing of the turf is not covered and is exposed to sunlight.
11. Loss of more than five percent (5%) per year of the turf material strength due to ultraviolet degradation. The strain rate and deformation rate increase significantly when the material is subjected to extreme heat and will not be covered under warranty in such conditions. AAM reserves the right to review temperature history reports to determine whether the material has been exposed to consistent extreme heat for a period of ninety-six (96) hours or more.

5. State-Specific Limitation (Arizona)

This Limited Warranty does not apply to the state of Arizona due to extreme hot weather conditions. For all products sold and installed in the state of Arizona, AAM warrants turf products for a period of three (3) years only.

6. Claim Procedure

When a warranty claim needs to be submitted, written notice must be sent to AAM within thirty (30) days of discovery of the alleged defect at claims@allaminc.com.

The claim submission must include the following information:

- AAM sales order number;
- AAM invoice number;
- photographs of the affected area;
- customer name, address, and phone number;
- purchase information and field location details;
- maintenance records and reasonable maintenance documentation upon request.

The Owner must permit AAM reasonable access to inspect the field and evaluate the claim. AAM reserves the right to inspect, test, and determine, in its sole reasonable discretion, whether a claimed condition constitutes a manufacturing defect covered under this Warranty.

7. Limitations on Liability

The purchaser must promptly inspect all products upon delivery. Should any shortages, defects, or non-conformities be discovered during the initial inspection upon delivery of the products, AAM shall take on the obligation of making sure the products are free from such shortages, defects, or non-conformities if and only if the purchaser notifies AAM in writing within thirty (30) days after the date of purchase of said products.

This warranty is extended to the original purchaser and is not transferable.

AAM SHALL IN NO EVENT BE LIABLE FOR A BREACH OF WARRANTY IN ANY AMOUNT EXCEEDING THE INVOICE PRICE OF THE TURF. AAM DISCLAIMS ALL LIABILITY FOR CONSEQUENTIAL AND INCIDENTAL DAMAGES FOR BREACH OF ANY IMPLIED OR EXPRESS WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, WITH RESPECT TO AAM PRODUCTS.

In the event that the AAM product is used for purposes other than high traffic and sport activity uses provided in this warranty, or any other uses for which AAM gives its written authorization, it will be understood that AAM has tested the product for use in connection with these high traffic and sport activity uses and may not have tested it for other uses. AAM shall not be responsible for any and all damages incurred; therefore, the Manufacturer's Limited Warranty, as well as all legal warranties, shall become null and void.

8. Entire Agreement

This Warranty constitutes the entire warranty provided for the Turf Product and may not be modified except in writing signed by an authorized officer of All American Manufacturing, Inc.

9. Corporate Contact Information

Company	All American Manufacturing, Inc.
Address	3919 Smyrna Church Rd, Chatsworth, GA 30705
Telephone	706-471-9499
Email / Website	claims@allaminc.com | www.allaminc.com